

Warranty Terms

Our products come with the following warranties, wear parts excluded:

- Machinery **1 year / max. 250.000 cycles (if not stated different)**, a maximum of 6 months for 2 shift operation (3 shift 3 months)
- Chargers **1 year**, a maximum of 6 months for shift operation
- Rechargeable batteries **6 months**
(if used in a proper and professional way in a regular environment – no shift operation)

Statutory Rule

If the product (article) is found to be defective within the first **six months** after delivery, the seller is obliged to prove that the article was free of defects upon delivery.

After the first **six months** in any case a **reversal of evidence** takes place.

If a defect is discovered after the six months are up the buyer must prove that the purchased article was already defective upon delivery.

Liability for material defects for wear parts

The law does not recognize any “wear parts”. Whether or not the seller is liable for a defective product depends solely on whether there is a material defect, and whether that defect existed or was latent before the product was delivered to the buyer.

The seller is not, however, liable for the normal wear of parts (articles / products) that are subject to wear. In practice, this can, of course, result in disputes, since differentiating between “wear” and a material defect is often far from easy.

According to the law, a product (article) is free of material defects if it is suitable for normal use and is of a quality that is typical for articles of the same kind and that can be expected by the buyer based on the nature of the article. The answer to the question of whether something is a material defect or simply “wear” therefore also depends on what the average buyer had the right to expect of the article in the specific situation. Here the exact circumstances of the particular case must be examined.

Rechargeable batteries are not subject to warranty because a rechargeable battery is a wear part with a predetermined lifespan.

(e.g., vehicle brake pads will wear out sooner if the driver brakes hard and frequently)

Exception: If the rechargeable battery is brand-new and does not work, or if it becomes defective after a few charging cycles despite being used in a proper and professional way.